

## How to Remove the Emergency Contact Hold

As soon as you are accepted, an Emergency Contact Hold is automatically placed on your record. The Emergency Contact hold can be removed by following these instructions:

1. Login in PAWS at [paws.gsu.edu](https://paws.gsu.edu)
2. On the **Enrollment** Tab near the top of the page, click on “**Change Emergency Contact Information**” under the **Updates/Requests Student Record** section near the bottom of the page.

3. Emergency Contact info:

- First enter your personal contact information (how the University can contact you in case of a campus emergency) with the “Relationship” type of **Reach Me in Emergency**.
- Second enter one other person’s emergency contact information (how the University needs to contact your relative, friend, etc. in case of an emergency involving you) with the appropriate “Relationship” type.

**NOTE: \*\* If you are a new international student and only have an international phone number, leave area code and phone number blank, hit Submit Changes, and complete process to remove the hold. Then, add the international phone number for your emergency contact under "Change Address(es) and Phone(s)" on the Personal Information Menu in GoSOLAR.**

4. Once you have entered both types of contacts and saved them, click **Remove Hold** and the hold will be removed.